

2020 Objectives and Targets

Code: **Q** = Quality **H** = Health **S** = Safety **E** = Environment **En** = Energy **IS** = Information Security

Category	Objective	Target	Activity	Responsible
Q	Improvement of the receiving process by allowing immediate validation with the purchase order.	Decrease the number of non-conformities related to shortages, overages, and wrong items by 10%.	Design, test, and implement a receiving and shipping module inside the current requisition portal.	Purchasing
Q	Ensure the quality of personnel through the improvement of the employee evaluation process.	Job-specific responsibilities to be added to all vessel employee evaluation templates by year-end.	Review and revise company job descriptions to begin incorporating job-specific responsibilities into the Employee Evaluation process.	Human Resources
H/S/E	Improve vessel regulatory compliance.	Reduce the number of recorded deficiencies in 2019 by 25%.	<ol style="list-style-type: none"> 1. Regulatory to create an inspection checklist by Q2. 2. Operations to conduct vessel inspections prior to USCG inspections to identify and self-report deficiencies. 	Regulatory
H/E	Improve Health, Safety & Environmental within the requisition process.	Reduce hazardous chemicals available to the fleet on the requisition catalog by removing or providing safe alternatives.	<ol style="list-style-type: none"> 1. Conduct a review of like chemicals on the requisition catalog to eliminate the highest risks of harm to the environment and personnel injury. 2. Remove chemicals identified during the review from the catalog. 3. Conduct Hazard Hunt per vessel to identify any unapproved chemicals onboard. 	QHSE
S	Improve Safety of the company.	Eliminate hand injuries.	<ol style="list-style-type: none"> 1. Implement competency assessments per vessel position fleet-wide. 2. Implement a Self-Verification process to ensure Management System processes are being completed as required. 3. Leadership to board vessels to conduct Safety Meetings discussing company hand injury incidents and document details in vessel visit reports. 4. QHSE / Operations to conduct a complete review of mooring operations for opportunities. 5. QHSE to evaluate the effectiveness of the implemented activities. 	QHSE / Operations

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En	Reduce energy consumption.	Add new shore power ports in Port Fourchon and equip vessels to connect to shore power instead of using vessel generators while in port.	<ol style="list-style-type: none"> 1. Add additional Shore-power connections at the port facilities 2. Add vessels with quick connect shorepower access 3. Increase vessels with Variable Frequency modifications to reduce power consumption 	Operations
IS	Understand strategic and operational information security risks; reducing or eliminating those risks.	75% or greater completion of Risk Treatment Plan.	Risk Treatment Plan identifies necessary projects to further enhance the security of our company.	Information Security Officer
IS	Ensure the availability of information assets to support continuous business operations.	Reduce/eliminate unplanned downtime by 25%.	System uptime is monitored continuously, any issues are investigated and addressed	Information Security Officer

No references