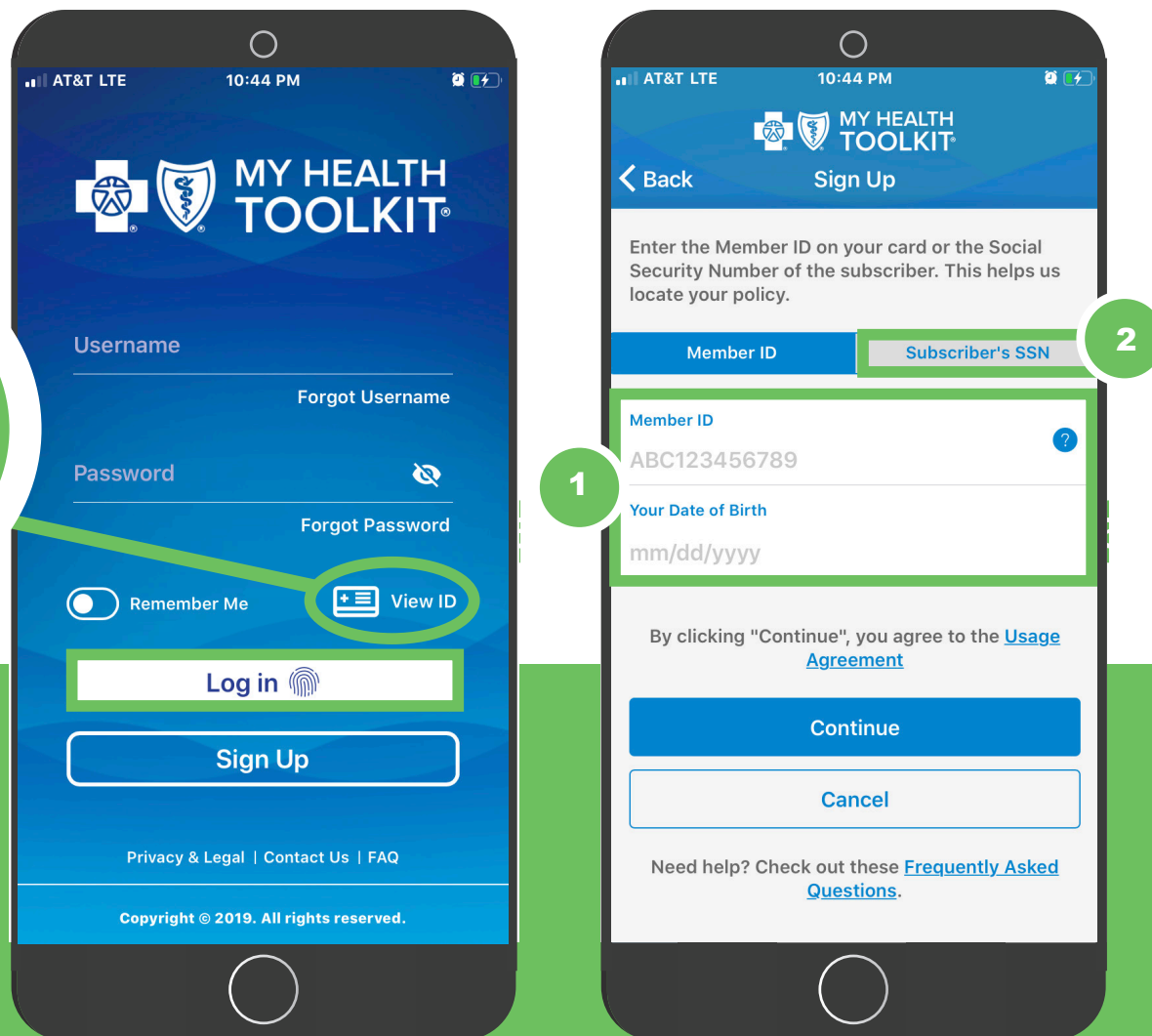


My Health Toolkit[®]

Your health benefits at your fingertips

Easily access your health insurance ID card, coverage information and more on Blue Cross Blue Shield's (BCBS) mobile app, **My Health Toolkit!**

View your ID from the home screen.



Go to the App Store or Google Play store and search "My Health Toolkit" to download the app on your mobile device.

To sign up, follow these easy steps.

1. All you need is the Member ID and your date of birth to create an account. All Member IDs (located on the front of your BCBS insurance card) begin with the letters "GOO" followed by the Member ID number. The employee, spouse and children share the same Member ID, but spouse and children — if they choose to sign up on the app — must use their own birthday.
2. If you don't know the Member ID, you can opt to enter the member (employee) Social Security number and your date of birth to create an account.

From there, create your profile by choosing a username and password. Next, select a security question and security answer (if you ever forget your username or password, you will be asked to answer the security question instead). Then, enter your email address and confirm.

If your mobile device supports Touch ID, you can enable the function on the app to make logging in even easier!

My Health Toolkit App

Once your account is set up, here are some of the features you can utilize in My Health Toolkit:

1. Learn more about your coverage

Look up your medical coverage, deductible and out-of-pocket spending.

2. Check medical claims

View the status of a current or previous medical claim, the date of services, the amount charged by your provider and the amount you may owe.

3. View your identification card

You can access and share an electronic version of your card.

4. Shop for care

Use the **Find Care** link to view a list of network doctors and medical facilities in your area. Check out features like patient reviews, quality information and accepting new patients.

5. Access BCBS' full site

The link to our website allows you to order a replacement membership card and many other tasks.

